


# How to Activate/Deactivate Internet Calling Pack “BOTIM” for Your Account Numbers

Add life to life.



Step 1: Login to My Account and choose “Manage My Orders” from the shortcut menu



**Digital Channel**  
Account 6.174266

Account Details

Settings

Q

Search for a mobile or landline number or broadband number

Search

Total due

AED 0

Make a payment

Your last 6 bills

AED 0

Oct 2021

Download

AED 0

Nov 2021

Download

AED 0

Dec 2021

Download

AED 0

Jan 2022

Download

AED 0

Feb 2022

Download

Shortcuts

Manage Data Pools

Manage Data Usage alerts

New Service Request

Request a call back

Calling Name Presentation

Manage My Orders

## Step 2: Select "Internet Calling Pack"

Mobile

Select the service you would like to manage



Activate Data Booster

Select



Deactivate Data Booster

Select



Activate Voice Bundle

Select



Deactivate Voice Bundle

Select



Internet Calling Pack  
Postpaid (Botim)

Select



International Call barring

Select

## Step 3: Fill the numbers you want to activate/deactivate ICP for and submit the request

### Internet Calling Pack Postpaid

#### Specify details of the service you want to Manage

You can add upto 20 numbers.

Mobile Number

Action

Enter Number  
971588194898

Activate



Enter Number  
971588195096

Activate



Add a number

Enter Comments

Submit my request

1. Duplicated numbers will be rejected, a number can be entered one time in the list.
2. If the current status of the service is active, then the user is allowed to choose "deactivate only"
3. If the current status of the service is de-active, then the user is allowed to choose "activate"
4. The deactivated service will be immediately terminated and will be charged prorated .
5. The monthly charge will apply prorated.
6. The user can Enter up to 20 numbers per request, and he can submit many requests.

You will get the following confirmation screen once the request has been submitted.

