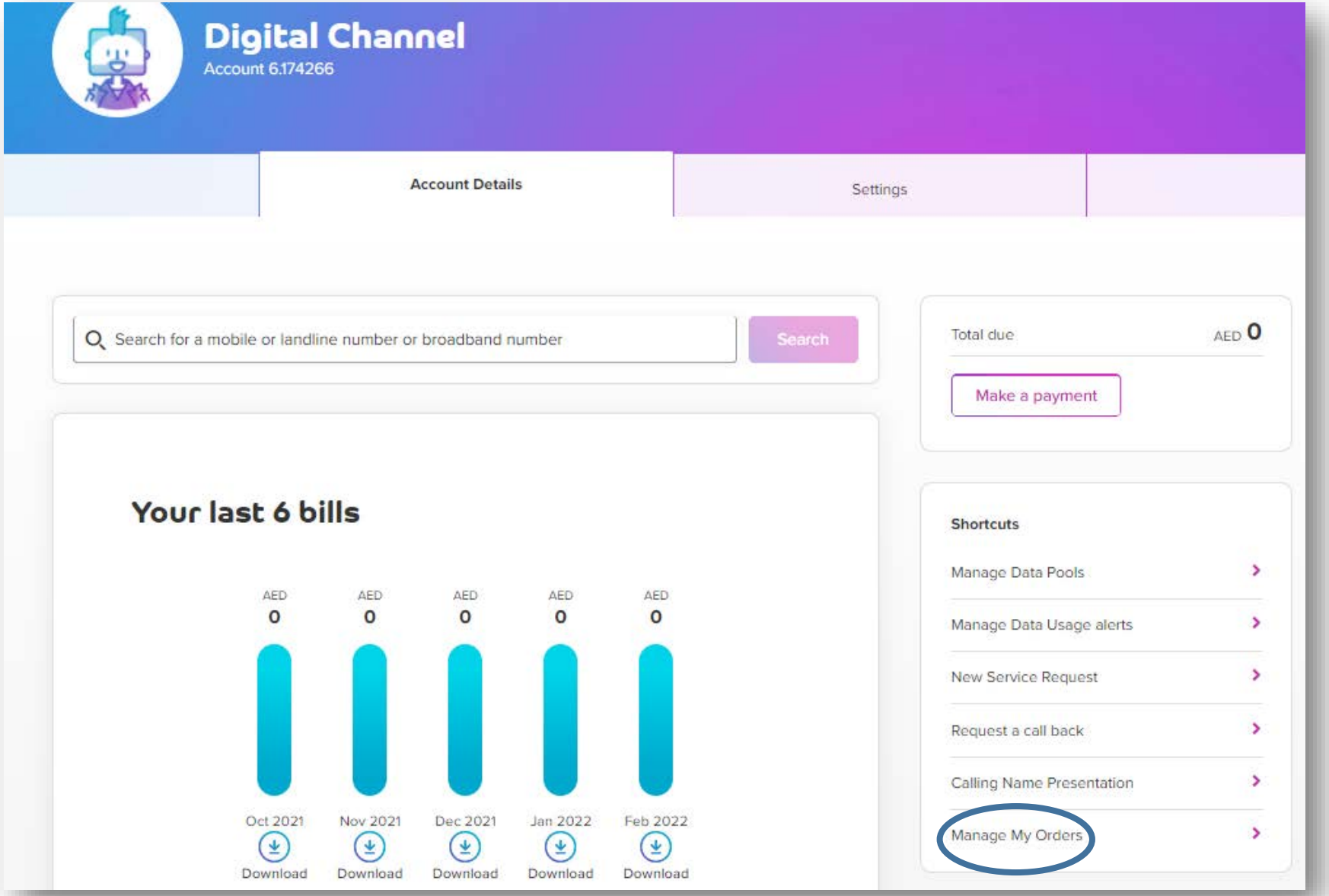
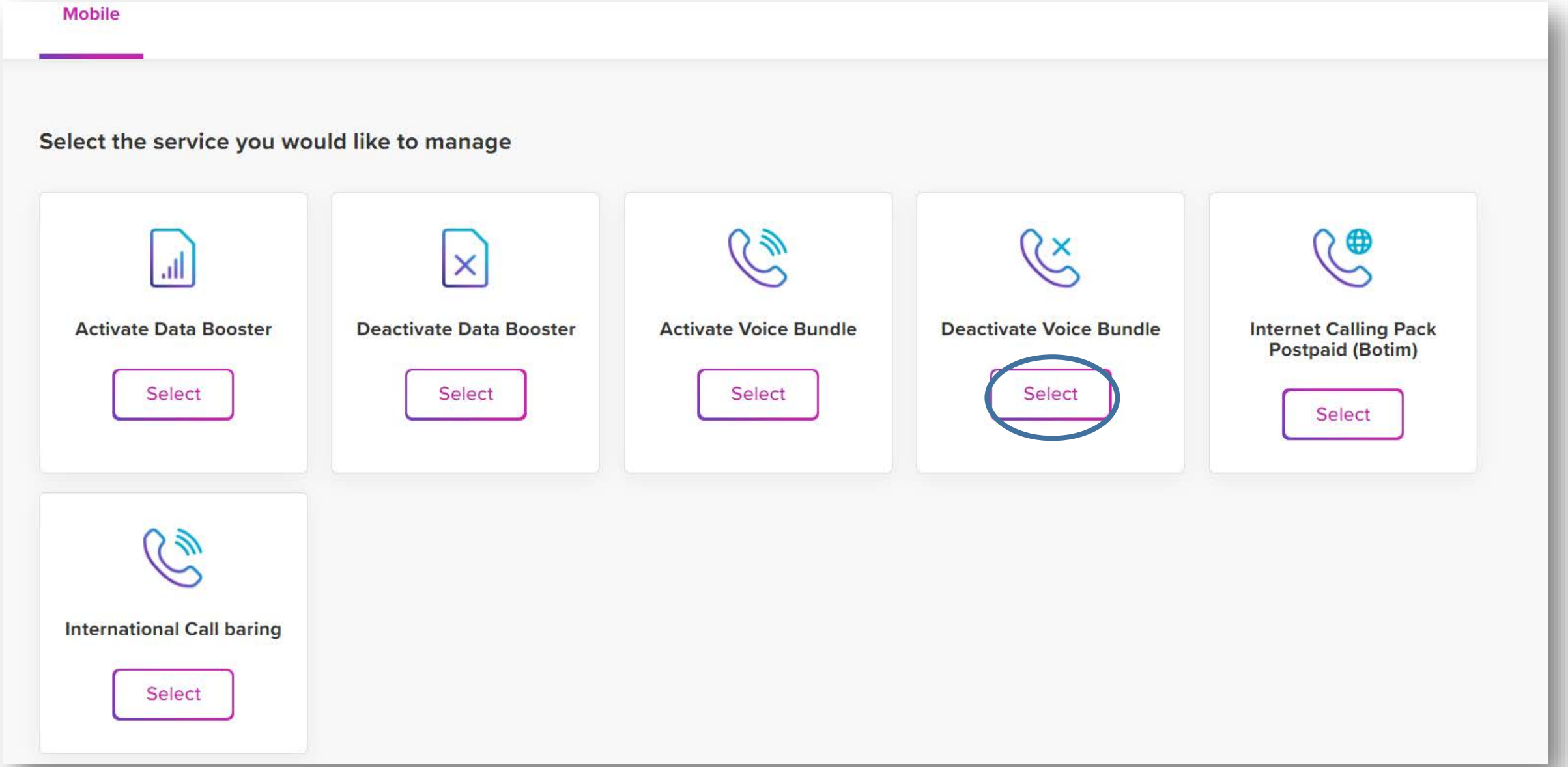
How to Deactivate Voice Bundles for Your Account Numbers

Add life to life.

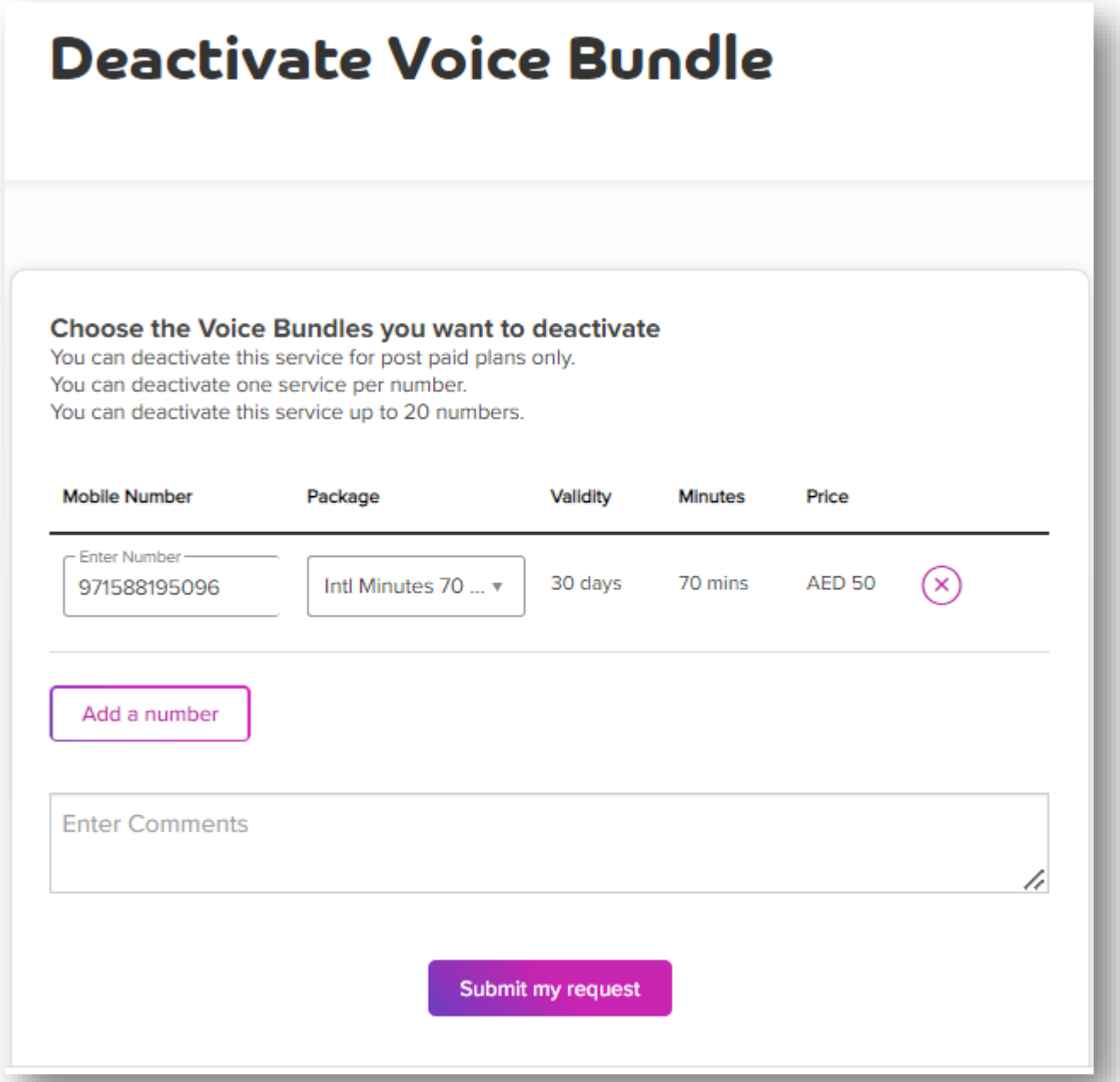
Step1: Login to My Account and choose "Manage My Orders" from the shortcut menu

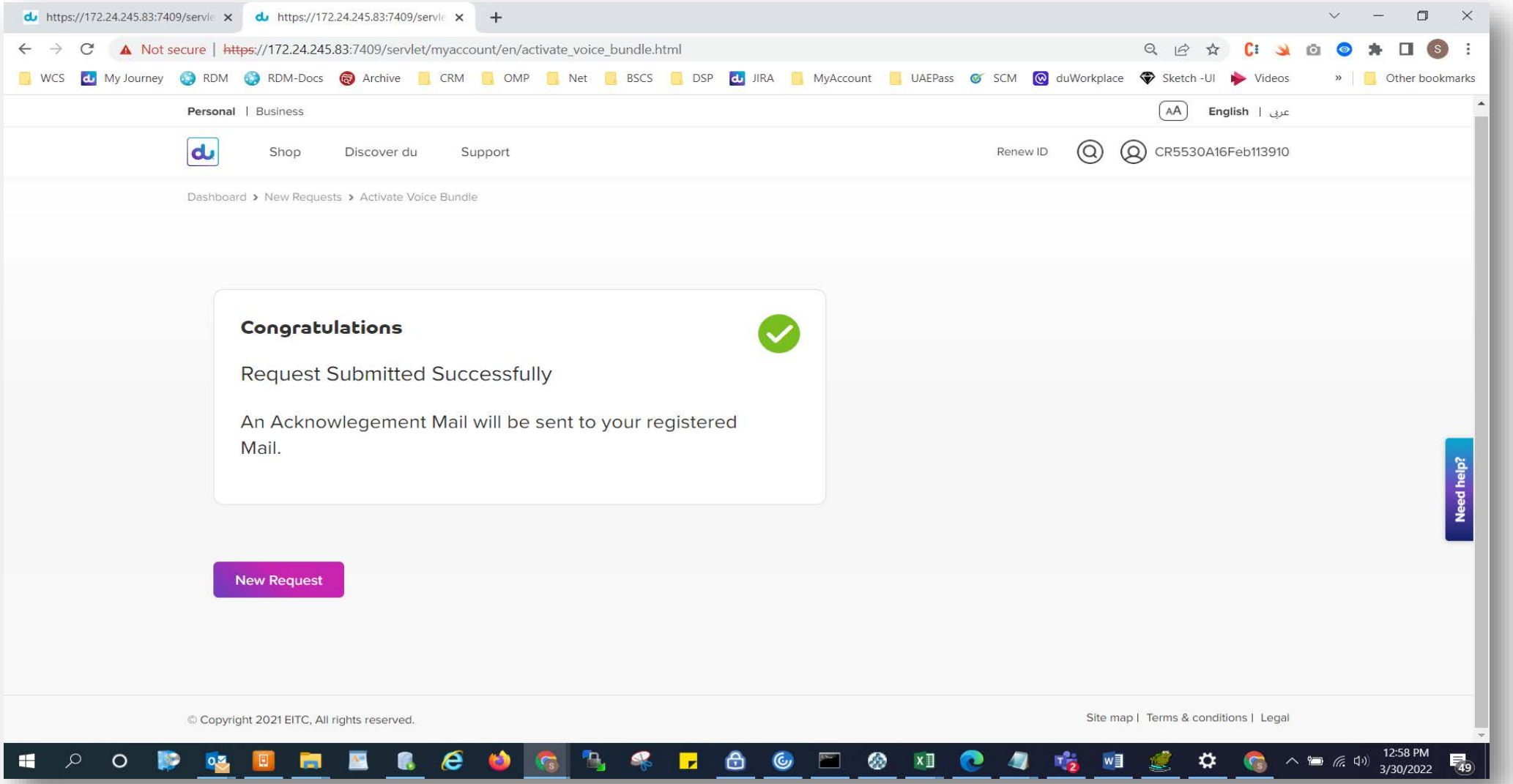


Step 2: Select "Deactivate Voice Bundle"



Step 3: Fill the numbers you want to deactivate the voice bundles from and submit the request



1. Only 1 bundle can be deactivated per number.
2. If the number doesn't have an active bundle, then the user can't add the number to the deactivation list.
3. If the number is suspended, then user can't add the number to the deactivation list.
4. The deactivated bundle will remain active till next bill cycle and the user can use it.
5. The user will not be allowed to activate any bundle for the deactivated number till next bill cycle.
6. The user can Enter up to 20 numbers per request, and he can submit many requests.

You will get the following confirmation screen once the request has been submitted.