


How to Deactivate Data Booster for Your Account Numbers

Add life to life.



Step 1: Login to My Account and choose "Manage My Orders" from the shortcut menu



Digital Channel
Account 6.174266

Account Details

Settings

Search

Total due

AED 0

Make a payment

Your last 6 bills

AED 0	AED 0	AED 0	AED 0	AED 0
Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022
Download	Download	Download	Download	Download

Shortcuts

Manage Data Pools

Manage Data Usage alerts

New Service Request

Request a call back

Calling Name Presentation

Manage My Orders

Step 2: Select "Deactivate Data Booster"

Mobile

Select the service you would like to manage



Activate Data Booster

Select



Deactivate Data Booster

Select



Activate Voice Bundle

Select



Deactivate Voice Bundle

Select



Internet Calling Pack
Postpaid (Botim)

Select



International Call barring

Select

Step 3: Fill the numbers which you want to deactivate the data boosters from and submit the request

Deactivate Data Booster

Choose the Data Boosters you want to deactivate

You can deactivate this service for post paid plans only.

You can deactivate one service per number.

You can deactivate this service up to 20 numbers.

Mobile Number	Package	Validity	Limit	Price	
<div>Enter Number</div> <div>971588194898</div>	<div>National Data Bo... ▼</div>	30 days	5 GB	AED 25	✕
<div>Enter Number</div> <div>971588195098</div>	<div>National Data Bo... ▼</div>	30 days	12 GB	AED 50	✕

Add a number

Enter Comments

Submit my request

1. Only 1 bundle can be deactivated per number.
2. If the number doesn't have an active bundle, then the user can't add the number to the deactivation list.
3. If the number is suspended, then the user can't add the number to the deactivation list.
4. The deactivated bundle will remain active till next bill cycle and the user can use it.
5. The user will not be allowed to activate any bundle for the deactivated number till next bill cycle.
6. The user can Enter up to 20 numbers per request, and he can submit many requests.

You will get the following confirmation screen once the request has been submitted.

