

# Global Managed IPVPN and Ethernet



**The answer  
is yes.**



Can I stay seamlessly connected to locations around the world?

**The answer is yes.**

With our global connectivity solutions, you have simple and easy access to a resilient MPLS network connecting destinations in 170+ countries.

We accelerate your access to international offices with high speed global connectivity solutions, including Global Managed IPVPN and Global Managed Ethernet.

Global IPVPN offers multi-point transmission, while Global Ethernet delivers point-to-point connectivity around the world. Both products offer service assurance through strict service level agreements (SLAs), a range of bandwidth speeds and increased choice in pricing models. We can rapidly connect you across the globe with faster lead times, faster connectivity and unmatched reliability.

We have Points of Presence (PoPs) in London, Mumbai, Amsterdam and Singapore, with more to come. With PoPs around the globe, we offer connectivity solutions that are truly world-class.

## Benefits:

- **End-to-end management** – We take ownership of the end-to-end provisioning, activation and management of your connectivity.
- **24/7 support** – Around-the-clock technical support gives you peace of mind that your internet and voice connectivity will always be available.
- **Service level agreements (SLAs)** – Industry-leading agreements tied to performance metrics ensuring availability, fulfilment and performance to give you complete confidence in your service.
- **Cost-effective and flexible** – This fully managed solution takes away the need for you to invest in expensive infrastructure or systems and provides complete transparency into your service performance. Reduce ongoing WAN operating costs by up to 50%.
- **Scalable** – Having numerous bandwidth options makes it easier for you to upgrade and scale as your business grows with greater control over your routing.
- **Future-proof** – The architecture of our network means it can respond rapidly to your changing business needs and is ready to support you when you deploy new services or applications in the future.

## Features:

- **Wide range of bandwidth options** – Choose the bandwidth you need from 2 Mbps to 1 Gbps.
- **Seamless integration** – Use an application-centric network with one unified IP network infrastructure.
- **A resilient and secure infrastructure** – Manage risk with rapid fault resolution to minimise downtime and disruption.

- **Flexible options** – Different scenarios such as full-mesh topology, partial mesh and hub-and-spoke.
- **Classes of Service** – Choose to prioritise data, voice and video traffic based on your criteria for performance.
- **Convergence IP infrastructure** – Voice and data services are consolidated onto a single network.
- **Managed service portal** – Log in to a web-based portal to review SLA parameters with real-time data for all subscribed managed services, and download monthly reports.
- **Low latency** – Our global network is designed to offer minimum latency.

## A truly global service

We deliver high availability connectivity to the destination you need to connect to with a model that is designed to make global networking simple.

### Including:

- Extensive global coverage
- End-to-end service level agreements
- Savings on total costs
- Single point of contact
- A wide range of bandwidth options
- Seamless integration
- Flexible options
- Minimised downtime and disruption

## Why choose du?

- **Performance** – We use Class of Service (CoS) and priority queuing so we know which traffic is most important.
- **Transparency** – We understand and share quality of service and experience data to ensure customers get the best possible service.
- **Expertise** – We have expert engineers around the world ready to serve your needs and keep you connected.
- **Trust** – At home or abroad, we are trusted by world-leading enterprises to deliver high-performance networking where you need it.
- **Licensed operator** – Our global connectivity solutions operate within a legally-compliant regulatory environment.

## Find out more

Contact your dedicated Account Manager,  
send your request to **managementservices@du.ae**  
or call **800 188**.

