



Your Enterprise Bill has been revamped

The new bill layout has additional information and categorised services and charges to help you read your bill more efficiently, focusing on the below points:

Check bill amount and due date

Itemised bill sections

How to access bill

How to check your benefits

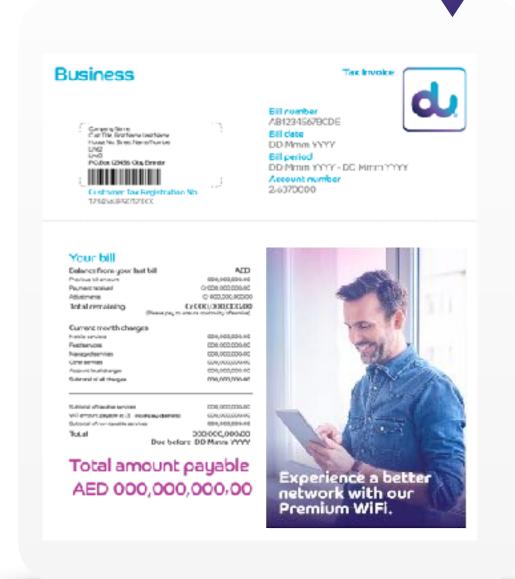


Your Enterprise bill has been revamped

In the following pages, we have included a detailed bill guide that explains how to read your bill, page by page focusing on important information to you, such as:

Categorization of charges in the first page

New



Split between taxable, non taxable in the Bill Summary section

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Detail view of free units' usage per service and on contract

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Hotal Igolarges	Marie 1000-100 America (6)	AD- 501-00-00-00-00-00-00-00-00-00-00-00-00-0	International calls Did: Time Hunton Clustes Once the substitutions companyments	Durition ASS ASSESSMENT LUMINOSA ASSESSMENT REPROSESS
Hosting age who was to be	Steen 1000 - 00 Securios (0) Steel	ADI- 001-001/01-00 001/01/01-00 ADI- 141-01-00-01	International calls  Die Tire Nurber Gruby  Dink Tire	Durition ASS ASSESSMENT LUMINOSA ASSESSMENT REPROSESS
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Month (got argue victorian concerno (do conc	Steel Total Operations (Steel Steel	ACCIONAL PROPERTY OF THE PROPE	Information at Galls  Only Time Number Queby  She's Time Number Country  Only Time Humber Countr	Desirion   AFE
Head type ages with the control of t	Steel 1000 - 100 Securios (1)  Congress of the control of the cont	ACD  101,404,(0.40)  101,404,(0.40)  101,404,(0.40)  ACD  144,444,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101,404,444  101	International Gifts  Die Time Hurber Gueby  STAC Onto Manuscription Services  STAC Onto Manuscription Servic	Darson ASS  MARKANITE SUBMARKAN  MARKANITE SUBMARKAN  FALLER STORM  ASS  MARKANITE SUBMARKAN  ASS  MARKANITE SUBMARKAN  ASS  MARKANITE SUBMARKAN  ASS  MARKANITE SUBMARKAN  MARKAN  MARKANITE SUBMARKAN  MARKANITE SUBMARKA
Head typl myre vonceneration (the vonceneration (the vonceneration)  Unspecialized  National sale vonceneration  National sale vonceneration  Other force  Additional Region	State 1000 - 100 State 1000 State	ASS	Information at Galls  Only Time Number Queby  She's Time Number Country  Only Time Humber Countr	Desirion   AFE

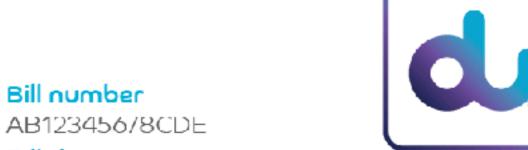


# **Business**

Company Name Cust Tide, First Name Last Name House No. Street Name/ Number Line3 P.O.Box 123456, City, Emirate

Customer Tax Registration No. 1234567890123XX

#### Tax Invoice



- Bill date DD Mmm YYYY
- Bill period DD Mmm YYYY - DD Mmm YYYY
- Account number 2,6370000

# Bill number

Keep this number for future references.

Bill date The bill was generated on this day.

Bill period You bill covers this period.

#### Your bill

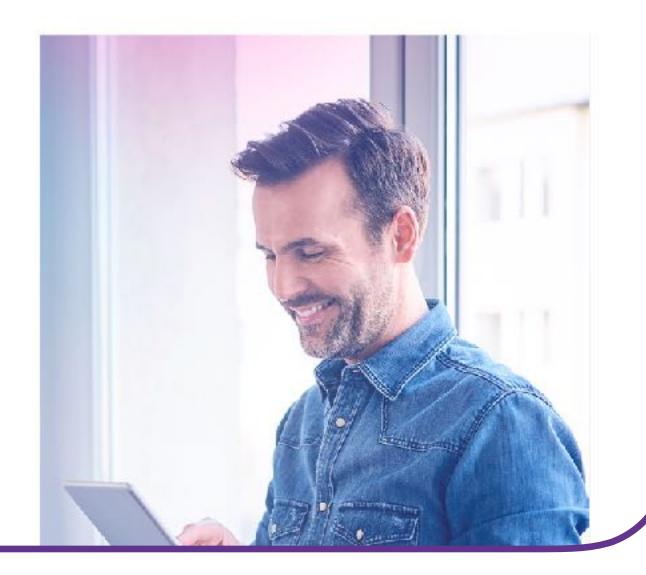
Balance from your last bill AED 000,000,000,00 Previous bill amount. Payment received Cr 000,000,000.00 Cr 000,000,000,00 Adjustments Total remaining

Cr 000,000,000.00 (Please pay to ensure continuity of service)

#### Current month charges

000,000,000,00 Mobile services 000,000,000,00 Fixed services 000,000,000,000 Managed services 000,000,000,00 Other services 000,000,000,00 Account level charges 000,000,000,000 Subtotal of all charges

000,000,000,000 Subtotal of taxable services VAT amount payable at 7.5 (Induding any advision is) 000,000,000,00 Subtotal of non-taxable services 000,000,000,000



# Account number

When contacting us, we will ask you to provide us with this number so we can identify your account's details and assist you quickly.



# Business

Company Name Cust Tide, First Name Last Name House No. Street Name/ Number Line2 Line3 P.O.Box 123456, City, Emirate

Customer Tax Registration No. 1234567890123XX

#### Tax Invoice



Bill number

AB123456/8CDE

Bill date

DD Mmm YYYY

Bill period

DD Mmm YYYY - DD Mmm YYYY

Account number

2,6370000

### Your bill

Balance from your last bill
Previous bill amount 000,000,000,000
Payment received Cr 000,000,000,000

Total remaining Cr 000,000,000,000 (Please pay to ensure continuity of service)

8 Current month charges

 Mobile services
 000,000,000,000

 Fixed services
 000,000,000,000

 Managed services
 000,000,000,000

 Other services
 000,000,000,000

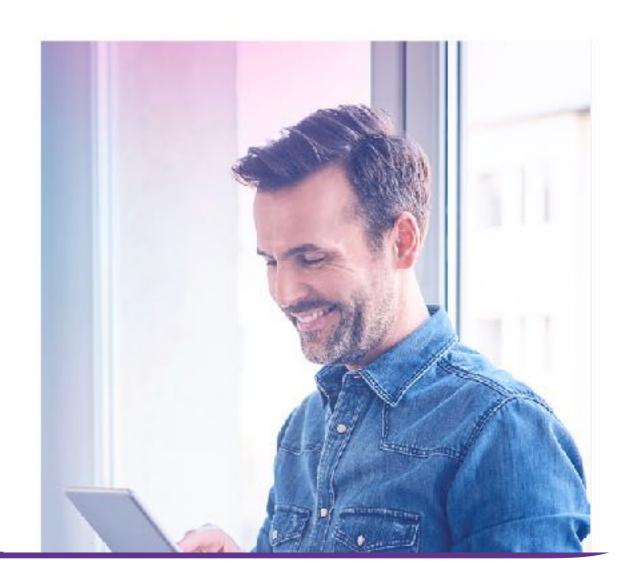
 Account level charges
 000,000,000,000

 Subtotal of all charges
 000,000,000,000

 Subtotal of taxable services
 000,000,000,000

 VAT amount payable at 7.5 (Induding any adjustments)
 000,000,000,000

 Subtotal of non-taxable services
 000,000,000,000



Balance from your last bill Details about your previous balance, and payments received, if any.

Cr (credit)

This stands for credit. If it appears before the total remaining amount, it means that you do not have an overdue payment. This will be used against future payments.

Total remaining

The outstanding amount from your previous bill(s), which needs to be paid immediately.

Current month charges

All your current month's charges for the subscribed services, such as: Mobile, Fixed, Managed or other services.



4.O.BOX 123455, City, Emirate

Customer Tax Registration No. 1234567890123XX

DD Mmm YYYY - DD Mmm YYYY

Account number 2,6370000

#### Your bill

 Balance from your last bill
 AED

 Previous bill amount
 000,000,000,000

 Payment received
 Cr 000,000,000,000

 Adjustments
 Cr 000,000,000,000

Total remaining Cr 000,000,000,000 (Please pay to ensure continuity of service)

#### Current month charges

 Mobile services
 000,000,000,000

 I rized services
 000,000,000,000

 Managed services
 000,000,000,000

 Other services
 000,000,000,000

 Account level charges
 000,000,000,000

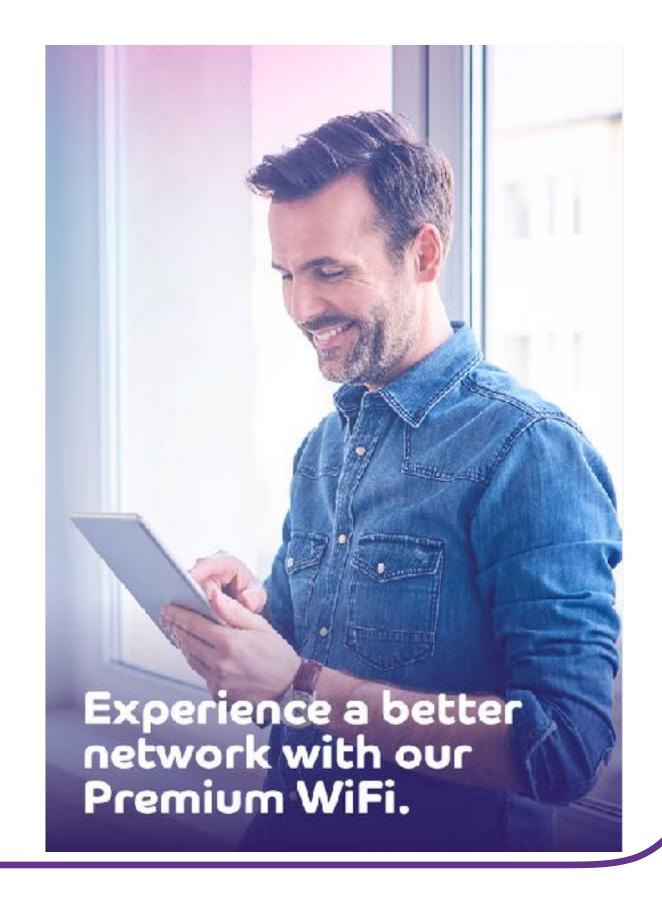
 Subtotal of all charges
 000,000,000,000

Subtotal of taxable services 000,000,000,000 VAT amount payable at 75 (not rangeny adjustments) 000,000,000,000 Subtotal of non-taxable services 000,000,000,000

11 Total

000,000,000,000 12 Due before DD Mmm YYYY

Total amount payable AED 000,000,000



# Other services

• Bulk SMS

Online education

Power bill

- Professional services
- Office 365 rate plan
- Account level charges

  All the current month's charges at the top account level if applicable.

Total
Total amount of the current month's charges.

Due before
You need to pay by this date at the latest.



Total remaining

Cr 000,000,000,00 (Please pay to ensure continuity of service).

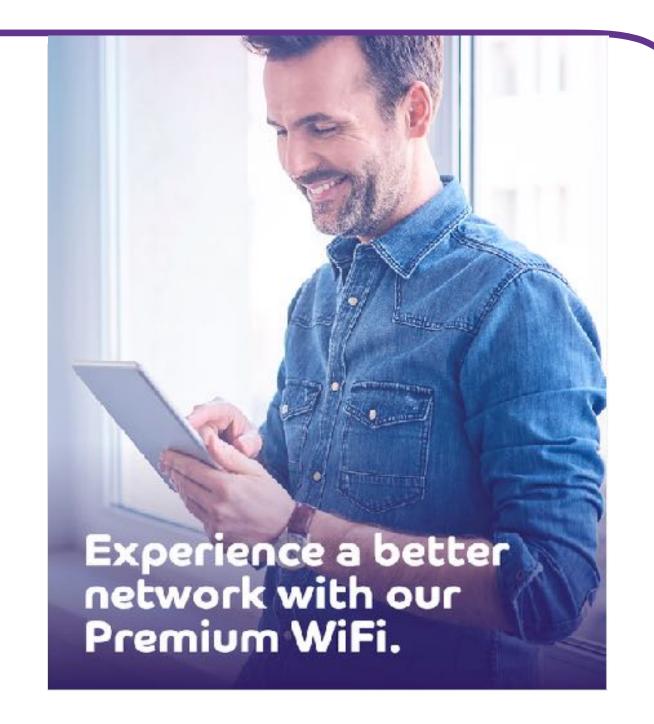
Current month charges

Mobile services 000,000,0000,000 000,000,0000,000 Lixed services 000,000,0000,000 Managed services 000,000,000,000 Other services 000,000,0000,000 Account level charges Subtotal of all charges 000,000,000,000

Subtotal of taxable services 000,000,0000,000 000,000,000,000 VAT amount payable at 7.5 (Induding any adjustments) Subtotal of non-taxable services 000,000,000,000

Total 00,000,000,00 Due before DD Mmm YYYY

13 Total amount payable AED 000,000,000



You can pay your bill:

Visit duas/myaccount or the duapp

Simply call 188

Register your UAE aredit card online at duae/mysccount.

Pay via internet banking, phone banking or the bank's ATMs.

Visit duae/pilipayment to find out about all our partners

Direct bank transfer.

IBAN number: AE060550000000005502560

SLA is 5 working days. Send an email to care, business@du.ae with bank payment remittance,

1 of 15

account number, invoice number and amount paid.

Remember to always include your du account number with any payment.







Emirates Integrated Telecommunications Company PJSC Al Salam Tower, Al Jaddi Street, Media City. P.O.Box 502666, Dubai, United Arab Emirates Commercial License No. 576513, Commercial Registration No. 77967 Tax Registration No. 100001397700003 Total amount payable

The total payable amount including the current bill's charges and any overdue amount from your previous bill.

You can pay your bill

There are seven simple ways to pay your bill.

Need to reach us?

Call us on 800 188 or email us at Care.Business@du.ae for further support.



# Bill Summary

Balance from your last bill

	Previous bill amount	Payment received	Adjustments	Subtotal
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	000,000,000.00	Cr000,000,000.00	000,000,000.00	000,000,000.00
(dd—mm-yyyy)	000,000,000.00	Cr000,000,000.00	000,000,000.00	000,000,000.00
(dd mm yyyy)	000,000,00000	C-000),0000,0000x00	000,000,000.00	000,000,000400
Total	00.000,000,000	00.000,000,000	00,000,000,00	000,000,000.00

2 Total remaining

000,000,000,00

(Fleace pay to encure continuity of service)

3 Current month charges

#### Taxable charges

	Monthly charges	Usage charges	Additional charges	Discounts	Credita	Commitment fees	Subtotal
Mobile services	000,000.00	00,000,00	000,000:00	000,000.00	000,000.00	000,000.00	000,000.00
Fixed services	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
Managed services	000,000.00	000,0000.00	000,000400	000,000.00	000,000,000	000,000,00	000,0000400
Other services	000,000.00	000,000.00	000,0004:0	000,000.00	000,000.00	000,000.00	000,0004:0
Account Isval charges	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
Total	00,000,000	00,000,000	000.000.00	000,000,000	00.000.000	000,0000,00	000,000,000
Subbotal of taxable services	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
V/\T at %5	000,000,00	00,000,000	000,000.00	000,000.00	000,000.00	000.000.00	000,000,000
VAI adjustment	000,000,000	000,000.00	000,000,000	000,000.00	000,000.00	000,000.00	000,000000
Total	00-000,000	00.000,000	00,000,00	000,000.00	00.000.00	000,000.00	000,000.00

#### Non-taxable charges

		Monthly charges	Usage charges	Additional charges	Discounts	Credita	Commitment fees	Subtotal
Mobile services		000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
Fixed services		000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
Managed services		000,000.00	000,0000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00
Other services		000,000.00	000,000,000	000,000.00	000,000.00	000,000,00	000,000,00	000,0000400
Account level charges		000,000.00	000,000.00	000,000.00	000,000-00	000,000.00	000,000.00	00,000,00
	Total	000,000.00	00,000,000	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00

4 Total
Due before 5

000,000,000,00 DD Mmm YYY Balance from your last bill

This outlines all the payments made during the bill period, including any adjustments made against previous bills.

Total remaining

The outstanding amount from your previous bill(s), which needs to be paid immediately.

Current month charges

All monthly charges, usage charges, additional charges as well as credits, discounts and commitment fees for the services you were subscribed to during this bill period.

Total

Total amount of the current month's charges.

Due before
You need to pay by this date at the latest.



#### Business rewards

xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	000,000,000
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	000,000,000
xxxxxxxxxxxxxxxxx	000,000,000
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	000,000,000
xxxxxxxxxxxxxxx	000,000,000
xxxxxxxxxxxxxxxxx	000,000,000,000

1 Current month charges breakdown

2



Taxable charges									
<b>55</b>	Monthly charges	National charges	International charges	Roaming charges	Additional charges	Discounts	Credits	Commitment fees	Subtotal
Mobile voice services	000,000,000	000,00000	000,000,000	000,000.00	000,000,00	000,000,00	00,000,000	000,000/00	000,000,000
Mobile data services	00/000/00	000,000,000	000,000,000	000,000,000	900,000.00	000,000,00	00,000,000	000,000/00	00000000
Fixed value services	000,000.00	000,000.00	000,000,000	000,000.00	000,000,00	000,000,00	000,000,000	000,00000	00,000,000
Fixed data services	00,000,000	000,000000	000,000,000	000,000,000	000,000,000	000,000,000	000.000.000	000,000.000	000,000,000
Fixed TV services	00,000,000	000,000,000	000,000,000	000,000,000	000,000,000	000,000,00	000,000.00	00.000,000	000,000,000
Managed services	00,000,000	000,000,000	000,000,000	000,000,000	900,000,00	000,000,00	000,000,000	00.000,000	000,000,000
Other services	000,000,000	CO0/000000	000,000000	000,000.00	0000,0000,00	000/000/00	000,0000000	000,000.00	оздасоло
Account level charges					000,000.00	000,000,00	00,000,000	00,000,000	00000000
Total	000,000,000	CO3,030.00	000,000,000	000,000,000	900,000.00	000/000/00	000,000,00	000,000/00	00000000
Subtotal of taxable services	000,000,000	000,000,000	000,000.00	00.000,000	000,000,00	000,000,00	000 000 00	00.000,000	000,000,000
VAT at X5	00,000,000	000,000,000	000,000,000	000,000,000	000,000,00	000,000,000	000,000,000	00.000,000	000000000
VAT adjustment	000,000,000	000,000,000	000,000,000	00,000,000	000,000,000	000,000,00	00,000,000	00.000,000	000000000
Total	000,000,000	000,000,000	000,000,000	000,000.00	000,000.00	000,000.00	000,000-00	00.000,000	000,000.00

#### Non-taxable charges

		Monthly charges	National charges	International charges	Roaming charges	Additional charges	Discounts	Credits	Commitment fees	Subtotal
Mobile voice services		000,000,000	200,000,000	000,000.00	00,000,000	000,000,000	000,000,00	00,000,000	00.000,000	00.000,000
Mobile data services		000,000,000	000.00000	000,000,000	00,000,000	000,000,000	000,000,00	000,000	000,000.00	000000,000
Fixed voice services		000,000,000	200,000,000	000,000,000	C0,000,000	000,000,000	000.000.00	000,000,000	00,000,000	000000000
Fixed data services		00/000/000	000,000,000	000,000,000	000,000.00	000,000,00	000.000.000	00,000,00	000,000.00	000000000
Fixed TV services		00000000	000,000	000,000,000	000,000,000	000,000.00	000,000,000	00,000,000	000,000/00	00000000
Managed services		00,000,000	000,000,000	000,000,000	000,000,000	000,000,000	000,000,00	000.000.000	00,000,000	00,000,000
Other services		000,000,000	000,000.00	000,000.00	000,000,000	000,000,00	000,000,00	00.000.000	000,000.00	00,000,000
Account level charges		anana viio				000,000,000	000,000,00	000,000.00	00,000,000	00,000,000
2	Total	000,000,000	000,000,00	000,000,000	000,000,000	000,000,00	000,000,00	000,000-00	000,000.00	000,000.00

# Current month charges breakdown

This gives you a breakdown of all the charges and/or credits/discounts at top account level for each of the subscribed services for the current month.

# Current month usage charges split

This gives you a breakdown of all the usage charges for each of services for the current month in National, International and Roaming charges.

# Commitment fees

Currently, mobile services have commitment fees. Mobile rate plans can have commitment fee at account level or rate plan level depending on the plan.



Company name - Customer title - First name - Last name

Bill Number AB12345678CDE
Bill Date DD Mmm YYYY

Bill Period DD Mmm YYYY - DD Mmm YYYY

Account Number 1.6370.00,00.123456

# 1 Charges summary by services

#### Mobile voice services

Service ID	Rate Plan	Monthly charges	National charges	International charges	Roaming charges	Additional charges	Discounts	Credits	Subtotal
123/1567890	Lorem josum delor sit ameticen	000,000,00	000,000.00	000,000,000	000,000,00	000,000,00	000,000.00	000,000.00	000,000,000
123/1567890	Lorem josum dolor sit ameticen	000,000,000	000,000,000	000,000,000	000,000,00	000,000,00	000,000,000	000,000,00	000,000.00
	⊤otal	00.000,000	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00

#### Mobile data services

Service ID	Rate Plan	Usage	Monthly charges	National charges		Roaming charges	Additional charges	Discounts	Credits	Subtotal
1234567890	Lorem ipsum dolor sit arriet con	333MB	000,000.000	00,000,000		200,000,000	00,000,00	00.000.000	000.000.00	000,000,000
123/1567890	Lorem ipsum dolor sit armet con	333MB	00.000,000	000,000,000		200,000,000	00,000,00	00,000,000	000,000,000	000,000,000
	⊤otal		000,000.00	000,000.00	000,000,000	000,000.00	000,000,00	000,000.00	000,000.00	00,000.00

#### Fixed voice services

Service ID	Rate Plan	Monthly charges	National charges	International charges	Additional charges	Discounts	Credits	Subtotal
1234567890	Lorem jasom dolor sit arnet con	00.000,000	00.000.00	000,000.00	00,000,00	00.000,000	000.000.00	000,000.00
1234567890	Lorem (psum dolor sit amet con	900,000.00	000,000,00	000,000.00	000,000,00	000,000.00	000,000,00	200,000/20
	Total	000,000.00	000,000.00	00.000,000	00,000,00	000,000.00	000,000.00	00,000,00

#### Fixed data services

Service ID	Rate Plan	Monthly charges	Additional charges	Discounts	Credits	Subtotal
123/1567890	Loren jeum delbi sit ameticen	00.000,000	000,000,00	000,000,000	000.000.00	000,000,000
123456/8901	Lorem psum dolor sit amet con	000,000,000	03/200,000	900,000,00	000.000000	000,000/00
	Total	000,000.00	000,000.00	000,000.00	000,000.00	000,000.00

#### Fixed TV services

Service ID	Rate Plan	Monthly charges	Additional charges	Discounts	Credits	Subtotal
123/1567890	Lorem (psum dolor sit armet con	000,000,000	000,000,00	000,000,000	000.000.00	000,000,000
1234567990	Lorent ipsum dolor sit ennet con	000,000	00,000,000	000,000,000	000.000.00	000,000,000
nis	Total	000,000,000	000.000.00	000,000,00	000,000.00	000,000.00

#### Managed services





This is a detailed breakdown of each of your services by service type for all service IDs (rateplans).

Services are grouped by Service category, and for each service you can see the Monthly charges, and also usage charges split in National, International and Roaming.

You will also see any Additional charges, Credits and Discounts that have been incurred to this particular service (rateplan).



Company name - Customer title - First name - Last name

Bill Number AB12345678CDE
Bill Date DD Mmm YYYY

Bill Period DD Mmm YYYY - DD Mmm YYYY

Account Number 1.6370.00.00/123456

Account level - Commitment fees and free units

Premier Plan XXXXXXXXXXXX

Monthly commitment. (Tram dd—mm-gggg) to (dd—mm-gggg)	0000,0000
I red units transferred from promonth *	0000,0000
Total free units this month 2	0000,0000
Free units consumed this month	0000.0000
Free units transferred to next month	00000000
* Note: Only oseeble this month	

### Free units usage summary

	3					
National vok	z minutes					
Service ID	Rate plan	Usage				
TZJ456/U90	Saluptom nisquo terrerspe segui id qui cut hio	00:00:00				
1234567890	Saluptem nisquo torerspe sequi id qui sut hid	00.00.00				
International	voice minutes					
Service ID	Rate plan	Usage				
12345/7890	Saluptem nisquo tarenspe sequilid qui eutihiti	00.00.00				
1234567890	Saluptam niegos tarerspe sequiid qui sut hiti	DD:C0:D0				
Incoming rea	aming minutes					
Service ID	Bate plan	Usage				
1234567090	Saluptor nisquo torerspe segui id qui cut initi	DD:CO:D0				
123456/890	Saluptem nisquo tarenspe segulud qui autihib	30 00 00				
Outgoing ro	arning minutes					
Service ID	Rate plan	Usage				
123456/090	Saluptom nisquo torrerspe segui id qui cut hip	00:00:00				
12345/7890	Saluptem nisquo tarenspe sequilid qui eutihiti	00.00.00				
Calling circle	Calling circle minutes					
Service ID	Rate plan	Usoge				
123/1567890	Saluptam nicquo torarepe seguli di api suci hi ti	DD:CO:00				
12345/7890	Soluptem nisquo torerspe sequiid qui euthid	20.00.00				

# **Account level**

This page shows the details of usage on utilizing the free units included within the respective plan at account level.

Total free units this month
This section shows total free units
available this month for consumption.

Free units consumed this month

This amount shows total free units consumed this month.

Free units transferred to next month

This section refers to the free units being carried forward to your next month



# Free units usage summary

National voi	eminutes	
Service ID	Rate plan	Usage
1234567890	Soloptam nisquotore spe sequiid qui aut hiti	00:00:00
12345/7890	Soluptern nisquo torerspe sequilid qui eut hiti	20.00.00
obecoationa	voice minutes	
Service ID	Rate plan	Usage
123456/89/0	Soluptam nisquo torerspe sequi id qui auti hiti	00:00:00
123/1567890	Soluptam nicquo corercpe segui ld qui aut hiti	20:00:00
incoming ro	aming minutes	
Service ID	Rate plan	Usage
123456/890	Soluptom nisquo torerspe segui id qui auti hiti	00:00:00
123/1567890	Soluptam nicoup corerape segui ld qui aut hiti	30:0C:0C
Outgoing ro	aming minutes	
Service ID	Rate plan	Lleage
1234567890	Soloptam nisquo tore spe sequi id qui aut hiti	20:00:00
12345/7890	Soluptern nisquo torerspe sequilid qui eut hiti	00.00.00
Calling circle Service ID	Rete plan	Lleage
1234567890	Soloptam nisquo torer spe sequi id qui aut hiti	00:00:00
1234567890	Soloptam nisquo tore spe sequi id qui aut hiti	00:00:00
National dat		
Service ID	Ratz plan	UEago
	Soluptom nisquo torrerspe sequi id qui auti hiti	339,339MB
123456/89/0	Soluptam nisquo torrerspe sequi id qui auti riiti	330,330MB
Roaming da	ia i	
Service ID	Rate plan	Usage
12345/7890	Soluptern nisquo torerspe sequilid qui eut hiti	333,339MB
123456/89/0	Soluptam nisquo torcrapo segui id qui aut hiti	330,33GMU
National SM	5	
Service ID	Rata plan	Usage
123/1567890	Soluptam nicquo corerope sequi id qui aut iriti	200,000,000
1234567890	Soluptam nisquotorer spe sequi id qui aut hiti	000,000,000
Internationa		
Service ID	Rata plan	Usage

# 1 Free Units usage summary -Rate plan level

This section includes the usage of your benefits (free units) included within the respective plan.



#### Company name - Customer title - First name - Last name

Bill Number AB12345678CDE
Bill Date DD Mmm YYYY

Bill Period DD Mmm YYYY - DD Mmm YYYY

Account Number 1,6370,00,00,123456

### Mobile voice services details

#### Mobile voice services benefits

	Ushge
National calls	CO CO OOMin
Internadonal callo	C0:00:00Min
SMS	000,000,000
MMS	232,223MB
Business Colling Cittle	CO CO COMin
Extended Dusiness Calling	C0:00:00Min
Additional data	333,333MR
Video calic	C0:00:00Min

#### Mobile voice services

Handbacinstallment (21 Jul 2017 to 31 Jul 2017)		000,000,000.00
	Total	00.000,000.000
Usage charges	Usage	ΛED
National calls	00:00:00Min	020,000,000.00
International cells	00.00.00Min	00,000,000.00
SIVS	000,000,000	000,000,000.00
MMS	333,303MB	00,000,000.00
Business Calling Circle	00:00:00Min	00,000,000.00
Extended Business Calling	00 00 00Min	00.000,000.00
Additional data	333,333MB	000,000,000.00

	Total	000,000,000
	1003	000,000,000,00
	lotal	CHANCE HIS CHANCE
>000000X >0000000000000X >000X		000,000,000.00
2000000X XXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		000,000,000,000
Deposits		ΛŁL
	lotal	000,000,000,000
>00000000000000000000000000000000000000		000,000,000,00
>0000000X X000000000000X X000X		000,000,000.00
Discounts		ΛEC

#### Usage charges

#### National calls

Lime	Number	Duration	AED
00:00	0000000000000	00:00:00Min	0,000,0000
00-00	0000000000000	00:00:00Min	രമാവരമാവ
	00:00	00:00 000000000000000000000000000000000	00:00:00 000000000000 00:00:00:00

Total 000,000,000,00

#### International calls

Date	Time	Number	Country	Duration AED	_
00/00	00:00	000000000000000	LoremipsumDolor-Sit	00:00:00Min 0,000/2000	
00/00	00:00	000000000000000	LoramipsumDolor Sit	00:00:00Min 0000/0000	
				TI 000 000 000 00	_

#### SMS

AFD

00.000,000,000.00

				Total	000,000,000,00	
00/00	00:00	00000000000000	LoremipsumDolor-Sit		0000/2000	
00/00	00:00	00000000000000	LoramipsumDolor St		0,000,0000	
Date	Time	Number	Country		AED	

#### MMS

ıl.e	Time	Number	Country	Usage	AFD

### Service details

This is the section that contains detailed information on the charges associated to a particular rateplan. For example, here you can see the detailed information for a Mobile Voice service (rateplan).

# Service benefits

This is the section that contains detailed information on the usage of benefits associated to a particular service. For example, here you can see the detailed information for a Mobile Voice service.

## Service breakdown

This is the section that contains a further breakdown of the charges associated to a particular service, including Monthly charges, Usage charges, Additional charges, Credits, etc.



#### Hello!

Please find attached your bill summary from (date) to (date)

Total due (including 5% VAT)

**AED** (amount)

Pay Online

Login to My Account to view detailed bill

Your Account Number (account) AED (amount)

Current month charges AED (amount) Due Date (date)

# How can you access your bill?

Unless you are still receiving the print out version of your bill, every month you should be receiving an email with attached the summary version of your bill.

If you wish to access the detailed itemized bill, you can login to <a href="My Account">My Account</a> and download up to 6 months' statements.

# Thank you

