



# Terms and conditions

December 2018

## 1. Eligibility

To be eligible for a device instalment plan, you must sign up for, or already have, a du post-paid mobile service. You cannot have a device instalment plan without a du post-paid service.

## 2. Features

The device instalment plan allows you to pay for your handset (or handsets) in monthly instalments.

## 3. Ending your contract early

- If you cancel your du post-paid mobile service before the end of the instalment term, you must pay all the remaining outstanding monthly instalments and will no longer be entitled to the device instalment plan.
- If you cancel the device instalment plan before the end of the instalment term, you must pay the remaining outstanding instalment amount.

## 4. Monthly instalments

The monthly instalments will appear on the invoice you receive from us each month, and you must pay each instalment by the due date of the invoice.

## 5. Manufacturer's warranty

We are not the manufacturer of the handset and are not responsible if it does not work or is faulty. Standard manufacturer warranties apply. You should contact the handset warranty supplier if the handset does not work properly.

## 6. Terms and conditions

Our standard terms and conditions apply. For details, please visit [www.du.ae/terms-and-conditions](http://www.du.ae/terms-and-conditions).

## 7. Credit checks

We have the right to check your credit history with Al Etihad Credit Bureau.