

Our Health, Safety and Environment Policy

As our business grows and we expand across the UAE, we will continue to ensure our commitment to develop and maintain our Health, Safety and Environment (HSE) practices, including all compliance requirements and other relevant best practices. Through the implementation of our HSE policy we'll manage our internal and external issues within the context of our organization to ensure the safety and sustainability of our business.

Occupational Health and Safety:

We continue our commitment to ensure health and safety through our wellness and wellbeing programs.

- 1. Through our practices we will identify, evaluate and control our occupational risk factors that have a significant impact on our employees, and visitors.
- 2. We will ensure effective planning, implementation and monitoring of our workplace design and operational activities as well our wellness and wellbeing programs to ensure a healthy and safe working environment.
- 3. Promote continued information, instruction, training and supervision as necessary to ensure the health and safety and wellness of our employees and visitors.
- 4. Evaluate and prevent occupational injury and ill health, where reasonably practicable.
- 5. Promote a continual improvement approach towards wellness programs aimed at employee protection, prevention of injury and employee welfare.

Environment:

Establish sustainable development practices, based on the precautionary principle, and conserve and ensure the protection of the environment where practicable by:

- Incorporating environmental responsibility into our business operations by planning for environmental protection, reviewing
 and developing policies and procedures, by setting science-based short and long-term targets and reviewing and ensuring
 effective audit performance.
- 2. Identifying, managing and controlling environmental aspects and impacts of our processes, operations, products and services by setting objectives and targets, especially in addressing the areas of resource use, lifecycle assessments, reducing energy consumption, carbon footprint, and increasing reuse and recycling methods.
- 3. Ensuring the prevention of environmental pollution and where this is not reasonably practicable, ensuring the minimisation of significant adverse environmental impacts and pollution to acceptable levels.
- 4. Pursuing continual improvement and measurement to enhance our environmental performance, taking into account technological developments (planning and design), construction, customer needs and community expectations.
- 5. Being committed to maintaining effective communication systems on environmental matters through training and improved awareness.

Climate Change Commitment

Climate change has become a serious challenge that requires a comprehensive and global response from all sectors of society. We strive to integrate sustainable practices within our business operations.

We commit to the following:

- 1. Continuous evaluation: Measure and report our carbon footprint in comparison to our baseline data.
- 2. Monitoring: Ensure a measurement and tracking process is in place to report on our carbon emissions.
- 3. Green Initiatives: Identify and implement green initiatives that promotes a more sustainable environment.
- 4. Analyse ongoing greenhouse gases emissions reduction efforts and expand reduction programs to promote more environmentally sustainable practices.

Guided by our corporate sustainability policy, this will ensure our overall strategy and commitment to implementing and maintaining sustainable growth and development on the triple bottom line of people, planet and profit. We all have responsibilities for policy implementation by participating and contributing to its success through our actions and suggestions. Through it we can ensure continual improvement of our HSE requirements. We will review our policy annually, revise as necessary, and share any revisions with those who are interested in and/or affected by them.

Osman Sultan

Chief Executive Officer: Emirates Integrated Telecommunications Company, PJSC