

## **International Voice**

We have a world class portfolio of carrier grade international voice partnership solutions. Our International Carrier Relations team currently manages over 100 direct bilateral voice interconnection agreements for most major global and regional voice operators with particular emphasis on quality routing and cost effective traffic management.

We offer:

### **1. UAE Termination**

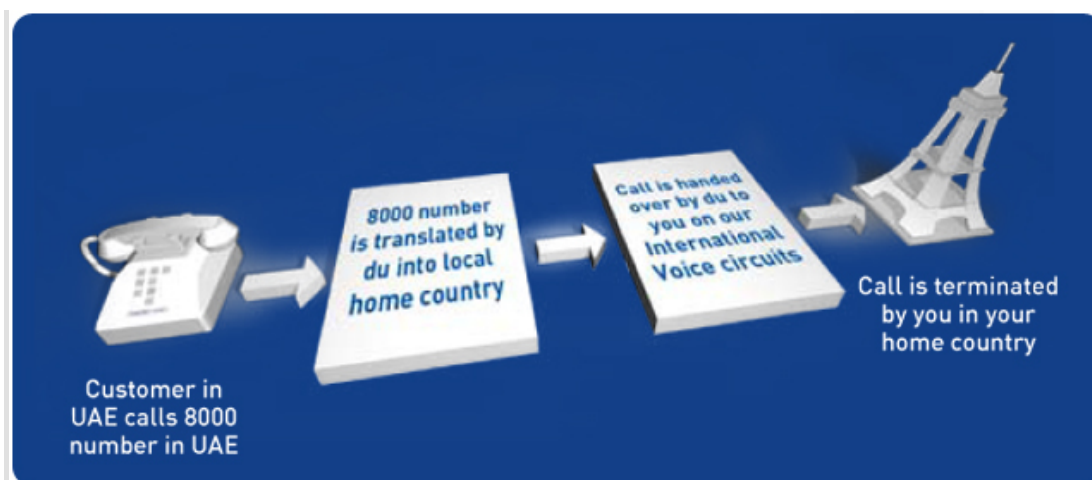
When you hand over voice traffic destined to the UAE, be assured that we are providing the best quality with guaranteed CLI, fax and roaming. We provide the ability to terminate all UAE destined traffic on any network - fixed and mobile. Connect to us either via bilateral circuits or at any of our Points of Presence in Europe or Asia to start enjoying our service.

### **2. International Toll Free Service (ITFS) Numbers**

ITFS numbers (8000) are ideally suited for your corporate clients who have global audio conferencing, technical support, sales support, after-sales or financial services.

These clients offer free calling originating from the UAE as a benefit to their end customers.

Partner with du, and be assured of a world-class solution.



### **3. Integrated Services Digital Network (ISDN)**

Ideally suited for Carrier Partners seeking a reliable method for terminating video and voice traffic into the UAE, Integrated Services Digital Network (ISDN) enables traditional telephone lines to carry voice, digital network services and video.

### **4. Home Country Direct (HCD) Services**

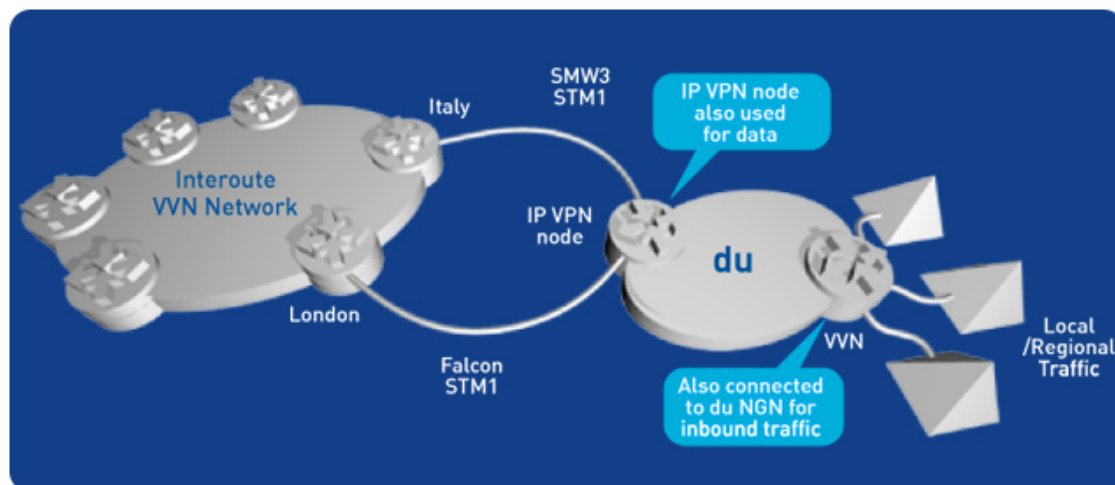
Overseas visitors coming into the UAE can now place collect calls from UAE to their home country or beyond. This is done by dialing a UAE access number provided by us to you. This service is offered on a reciprocal basis and can be opened up from any UAE network, fixed and mobile.

### **5. Voice Hubbing Services**

Make the most of our cost effective voice transit to different destinations in the Middle East, North Africa and rest of the world where we have preferential pricing through our strategic bilateral relationships.

### **6. Virtual Voice Network (VVN) Services**

An ideal way to initially access the Gulf markets without having to invest in expensive submarine cable capacities to the Gulf Region, the du Virtual Voice Network (VVN) service enables Carrier Partners to switch their regional voice traffic at du's VVN node in Dubai.



**Key benefits:**

- access to VoIP and TDM marketplaces
- seamless fault management of equipment, bandwidth and customer connections
- routing table management, with defined availability and SLA guarantees
- flexible bandwidth allocation between switch partitions on the network
- monitoring of voice traffic quality through comprehensive customer reporting
- 24/7 multilingual support from our Network Operations Centre (NOC)

With our wide range of voice product offerings, du is your partner of choice for any international voice services in the UAE.

Our friendly, customer focused team is here to assist with all your voice needs.

For further information on du International Carrier voice services please email:

[carrier.voice@du.ae](mailto:carrier.voice@du.ae)